



We educate, assist, and support organizations in their efforts to include people with disabilities by creating welcoming environments.

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www.inclusion.org

Ten tips for communicating with a person who has a disability.

- 1 Offer to shake hands when introduced.
- 2 Identify yourself by name to a person with a visual impairment.
- 3 Offer assistance, but wait until it is accepted.
- 4 Speak clearly and directly to the person.
- 5 Listen carefully and patiently to a person who has difficulty speaking.
- 6 Use common expressions and speak naturally.
- 7 Be descriptive when giving instructions to a person with a visual impairment.
- 8 Hold lengthy conversations at eye level whenever possible.
- 9 Avoid leaning on wheelchairs or distracting service animals.
- 10 Relax and be yourself.

The way the world works handicaps us all.